

### INSTITUTE OF HOSPITALITY AND TOURISM MANAGEMENT

First Semester A.Y. 2023-2024





<u>VISION:</u> Mabalacat City College envisions itself to be the top choice in the community it serves for quality education and training by 2025.

<u>MISSION:</u> The Mission of Mabalacat City College is to meet the needs of its community as a center for learning aiming for open admission policy.

#### **COURSE DESCRIPTION:**

This course examines control functions in food and beverage operations affecting profitability. Definition, planning, design, standards and analysis of food and beverage cost controls are studied. Topics include control of sales, income, inventory and labor costs, cost-volume-profit relationships, menu engineering and the use of technology in food and beverage planning and control

#### PROGRAM INTENDED LEARNING OUTCOMES (PILO) (BASED ON CMO):

- 1. Demonstrate knowledge of tourism industry, local tourism products and services
- 2. Interpret and apply relevant laws related to tourism industry
- 3. Observe and perform risk mitigation activities
- 4. Utilize information technology applications for tourism and hospitality
- 5. Manage and market a service-oriented business organization
- 6. Demonstrate administrative and managerial skills in a service-oriented business organization
- 7. Prepare and monitor industry specific financial transactions and reports
- 8. Perform human capital development functions of a tourism-oriented organization
- 9. Utilize various communication channels proficiently in dealing
- 10. Produce food products and services complying with enterprise standards
- 11. Apply management skills in F & B service and operations.
- 12. Perform and provide full guest cycle services for front office
- 13. Perform and maintain various housekeeping services for guest and facility operations
- 14. Plan and implement a risk management program to provide a safe and secure workplace
- 15. Provide food & beverage service and manage the operation seamlessly based on industry standards













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**PRE-REQUISITE: NONE** 

**NUMBER OF UNITS: 3 Units** 

#### **LEARNING OUTCOMES:**

- 1. Understand and explain the financial roles and responsibilities of a food and beverage manager in the success of the food and beverage business;
- 2. Discuss the importance of menu item (recipe) standardization in controlling costs;
- 3. Utilize menu engineering techniques to analyze menu sales and increase profitability;
- 4. Describe and evaluate best practices in sourcing, purchasing, receiving, storing & issuing of food and beverage items; •
- 5. Compare and discuss the difference between cost control and cost reduction as applicable to a food and beverage business;
- 6. Identify internal control methods and summarize how these could effect the financial viability of the food and beverage business;
- 7. Propose internal and external control methods to implement in an attempt to prevent theft and fraud;
- 8. Evaluate labour optimization strategies to improve scheduling and operational productivity; and

### **COURSE OUTLINE**

Wee	k Topic	<b>Learning Materials</b> (with references following OER plagiarism and IPR policies)	Intended Learning Outcomes (ILO)	Assessment Tasks (Requirements with schedule or time allotment)	Sustainable Development Goals (SDG) Coherence			
	NATIONAL KNOWLEDGE							













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3	COURSE ORIENTATION	MCC handbook: MCC Vision, Mission, and core values .	•	To familiarize the Mabalacat City College's Vision, Mission, and Core Values		4- Quality Education 8-Decent
	MCC Vision MCC Mission MCC Core Values Class Policies Course Overview Grading System	Course Outline	•	Discuss and Understand the Course outline including the topics, policies, and grading system		Work and Economic Growth 17- Partnerships for Goals
3	Overview of the Industry and Manager Roles  Philippines Tourism and its contribution to food and	PowerPoint Presentation: 60 minutes approximately Abridged Lecture Notes (PDF): 60 minutes approximately  Chapter 1: Overview of Food and Beverage Industry Role of Food and Beverage Manager  Website Supplemental Resources: Food and Beverage biggest expense in Philippine Tourism	•	Discussing the goals of food and beverage operation  Discussing the role of food and beverage manager	Recitation, Quiz (identification and multiple choices),	4- Quality Education  8-Decent Work and Economic Growth  9-Industry,
	beverage sales	https://businessmirror.com.ph/2023/06/16/food-beverage-biggest-expenses-of-phl-tourists-in-2022-says-psa/ What does a Food and Beverage do?	•	Effect of tourism influx		Innovation and Infrastructure













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		https://www.zippia.com/beverage-manager-jobs/what-does-a-beverage-manager-do/?src=chatbot_popout_displayed	to hospitality business		10-Reduced Inequalities
		Book resources: Clement, Ojugo (2011) Food and Beverage Cost Control.  Dittmer, Paul R (2008) Principle of Food, Beverage and Labor Cost Controls			17- Partnerships for Goals
		GLOBAL KNOWLEDGE			
4-5	Menu Development:  • Menu Planning  • Menu Design and Menu Nutrition	PowerPoint Presentation: 60 minutes approximately Abridged Lecture Notes (PDF): 60 minutes approximately  Chapter 2: Menu Development  Website Supplemental Resources:     A guide to designing a Menu <a href="https://www.coreldraw.com/en/tips/menus/design/">https://www.coreldraw.com/en/tips/menus/design/</a> The importance of menu planning <a href="https://www.unileverfoodsolutions.com.ph/free-courses-academy/menu-planning/the-importance-of-menu-planning.html">https://www.unileverfoodsolutions.com.ph/free-courses-academy/menu-planning/the-importance-of-menu-planning.html</a>	<ul> <li>Discussing the standard designing and preparing menu</li> <li>Discussing the standard menu costing and pricing</li> </ul>	Recitation, Quiz (identification and multiple choices),	3- Good health and well being  4- Quality Education  5- Gender Equality  8-Decent Work and Economic Growth
		Book resources: Clement, Ojugo (2011) Food and Beverage Cost Control.  Dittmer, Paul R (2008) Principle of Food, Beverage and Labor Cost Controls			9-Industry, Innovation













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					and Infrastructure  10-Reduced Inequalities  17- Partnerships for Goals
6-7	Purchasing:	PowerPoint Presentation: 60 minutes approximately Abridged Lecture Notes (PDF): 60 minutes approximately  Chapter 3: Purchasing Chapter 4: Yield Analysis  Website Supplemental Resources:  Create a buying guide for business <a href="https://www.elegantthemes.com/blog/marketing/how-to-create-a-product-buying-guide-for-your-business-and-why-youd-want-to">https://www.elegantthemes.com/blog/marketing/how-to-create-a-product-buying-guide-for-your-business-and-why-youd-want-to</a>	<ul> <li>Identifying different purchasing guide in food and beverage</li> <li>Discussing the standard way in computing yield analysis</li> </ul>	Recitation, Quiz (identification and multiple choices),	3- Good health and well being 4- Quality Education 8-Decent Work and Economic Growth
		Book resources: Clement, Ojugo (2011) Food and Beverage Cost Control.  Dittmer, Paul R (2008) Principle of Food, Beverage and Labor Cost Controls			9-Industry, Innovation and Infrastructure













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					17-
					Partnerships for Goals
			MIDTERM EXAM		
i	Food costing Ratio and revenue in food and beverage	Chapter 5: Food C  Website Supplem Food Costine https://ww	entation: 60 minutes approximately Notes (PDF): 60 minutes approximately Costing	Explaining the standard procedure in recipe costing and how to compute the selling price	3- Good health and well being 4- Quality Education 5- Gender Equality 8-Decent Work and Economic Growth 9-Industry, Innovation













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								17- Partnerships for Goals
13	Introd	uction					Recitation,	3- Good
	Bever	age	PowerPoint Prese	<b>Intation</b> : 60 minutes approximately			Quiz	health and
	•	Beverage	Abridged Lecture	Notes (PDF): 60 minutes approximately			(identification	well being
		Standard					and multiple	
	•	Beverage	<u> </u>	uction to Beverage			choices),	4- Quality
		procedure	Chapter 9: Bevera	ge Standard	•	Familiarizing		Education
		from start	Wahaita Cumulana	outel Deserves		the standard		5 Canadan
		to finish	Website Supplem			purchasing,		5- Gender
				rocedure from start to finish polteksby.ac.id/ebook/files/Ebook/Hospitality/Practical		receiving and		Equality
			<u>11(tps.//11sc</u>	otteksby.ac.id/ebook/files/Ebook/filospitality/Fractical		storing beverage		8-Decent
						beverage		Work and
					•	Explaining the		Economic
						beverage		Growth
			Book resources:	Clement, Ojugo (2011) Food and Beverage Cost Control.		pricing		
				Dittmer, Paul R (2008) Principle of Food, Beverage and Labor Cost Controls		strategies		9-Industry,
				,				Innovation
								and
								Infrastructure
								10-Reduced
								Inequalities













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					17- Partnerships for Goals
14	Beverage Control	PowerPoint Presentation: 60 minutes approximately Abridged Lecture Notes (PDF): 60 minutes approximately	Discussing the Beverage portion size control	Recitation, Quiz (identification and multiple	3- Good health and well being
		Website Supplemental Resources:  Controlling loss and wastage in food and beverage operation <a href="https://setupmyhotel.com/train-my-hotel-staff/securityandloss/171-fudbevdept.html">https://setupmyhotel.com/train-my-hotel-staff/securityandloss/171-fudbevdept.html</a> Food and Beverage standard: Documented Process <a href="https://blog.gwhospitalityconsult.com/food-and-beverage-standards/">https://blog.gwhospitalityconsult.com/food-and-beverage-standards/</a>	• Familiarizing the beverage service standard	choices),	4- Quality Education  5- Gender Equality  8-Decent Work and Economic
		Book resources: Clement, Ojugo (2011) Food and Beverage Cost Control.  Dittmer, Paul R (2008) Principle of Food, Beverage and Labor Cost Controls			Growth  9-Industry, Innovation and Infrastructure  10-Reduced Inequalities













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						17- Partnerships for Goals
		LOCAL KNOWLEDGE				
15	Managing the cost of labor focusing in Region 3	PowerPoint Presentation: 60 minutes approximately Abridged Lecture Notes (PDF): 60 minutes approximately  Website Supplemental Resources:     Labor code of the Philippines     https://blr.dole.gov.ph/2014/12/11/labor-code-of-the-philippines/     National Wage and Productivity Commission     https://blr.dole.gov.ph/2014/12/11/labor-code-of-the-philippines/  Book resources: Clement, Ojugo (2011) Food and Beverage Cost Control.     Dittmer, Paul R (2008) Principle of Food, Beverage and Labor Cost Control	·	Familiarizing with the different labor expense Discussing the labor wage in region 3 including the minimum wage and labor laws	Student Activity Output Report	4- Quality Education  8-Decent Work and Economic Growth  9-Industry, Innovation and Infrastructure  17- Partnerships for Goals
	•	FINAL EXAM	•			













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#### **SUMMARY OF REVISIONS:**

Revision	Date	Updated by	Short Description of Changes
1.0	August 22, 2023	Joven G. Ocampo	Version 1 with SDG Coherence and Inclusion of Global, National and Local Knowledge

#### **GENERAL GUIDELINES AND POLICIES:**

As the College currently follows Hybrid Delivery of Learning on its instruction, the following general guidelines and policies are set by the School to be followed by the faculty-in-charge and the students of the course.

#### **Attendance**

Checking of attendance during face-to-face classes is a requirement and will be strictly observed.

### **Academic Integrity**

Observance of the outmost academic integrity shall be observed by the students of the course. Plagiarism, cheating, and other forms of academic dishonesty shall not be tolerated by the faculty-in-charge nor the Institute.

### **Accomplishment of Requirements**

All requirements given by the instructor/faculty-in-charge of the course to the students shall be called/referred to/addressed as "work output". Each work output must be accomplished by the students until the schedule set by the instructor/faculty-in-charge. Final student's output must also be accomplished by the schedule set by the instructor of the course.

#### **Line of Communication**

The course's official line of communication shall be through the following:

- 1. MS Teams/Outlook: joven.ocampo@mcc.edu.ph
- 2. Faculty number: 0928-503-9463













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Time: 8:00-5:00 pm from Monday-Friday

The outmost respect and courtesy must be observed by students in communicating to their instructor/faculty-in-charge of the course and to their classmates and vice versa. Any form of disrespectful and discourteous way of communication shall not be tolerated by the school.

### **Instructional Materials (IMs)**

Working students may avail of the modular type of teaching. MS Teams on-line platform may be utilized by the instructor/faculty-in-charge of the course to the students – adapting the flexible learning scheme.

**Grading System:** 

Midterm: 50 % Final: 50 %

-Formative & Summative Assessments (Quiz, Recitation, Laboratory Ourput)

60% 40%

-Major Examination (Midterm and Finals)

100%

**References:** 

MCC Library Book resources: Clement, Ojugo (2011) Food and Beverage Cost Control..

**Other resources:** Dittmer, Paul R (2008) Principle of Food, Beverage and Labor Cost Controls

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